



Announcement of Unicity

To: Distributors of Unicity

Subject: Updates Product Buy Back Policy

Unicity would like to inform our valuable Distributors an update to MENA Policies and Procedures, the details are as follows:

Section 8: Member Termination, Page 29

G. Product Buy-Back

A Member who voluntarily terminates his or her Membership may return with his or her termination letter all "Currently Marketable," unencumbered, re-usable, unopened, and otherwise re-saleable inventory that was purchased within the last one hundred twenty (120) days from the date of termination. Unicity will refund ninety percent (90%) of the net cost to the Member, less the value of any Awards received by the Member for purchase of the goods. Unicity will also re-purchase any initial mandatory sales materials that are returned, shipping pre-paid, in re-usable and re-saleable condition for one hundred percent (100%) of the cost to the Member. Unicity will not issue any refunds on Products previously certified as sold under the 70% Rule. Memberships that are terminated for cause are not eligible for the 90% product buy-back or the 100% sales material buy-back.

- 1) For purposes of this policy, products shall not be considered "Currently Marketable" if returned after the Products' commercially reasonable, usable or shelf life period has passed; nor shall Products be considered "Currently Marketable" if Unicity clearly discloses to Members, prior to purchase, that the Products are seasonal discontinued or special promotional Products.*
- 2) If Awards were paid to a terminating Member's Upline on Volume represented by returned Products, the Awards paid on such Volume will be debited from the Upline beneficiaries' accounts. Although certain requirements may vary by law in some jurisdictions, Members seeking a refund must do the following:
 - a) Call the Unicity Customer Service Department and request a Return Merchandise Authorization ("RMA") form and/or number;*
 - b) Request a refund in writing from Unicity. This document must be accompanied by copies of the original product invoice(s) and the RMA form and/or number; and*
 - c) Return the package with the RMA number clearly marked near the return address on the outside of the package.**

Shipping costs to return the Products must be paid by the Member. The Member is responsible for any damage or loss in the shipping process. Goods damaged en route, and therefore not marketable, will be rejected. After full verification of all submitted paperwork and returned

Please be informed accordingly.

Effective on the 1st day of September 2020


Mr. Rocky Smart

Vice President

Unicity International, Inc.

